



Published By Oregon Mediation Association
An Oregon Non-Profit Corporation Of Members Committed to the Development, Support, and Advocacy of Mediation in the State of Oregon

VOLUME XVI ISSUE NO. 1 P.O. Box 40041 • Portland, Oregon 97240 • 503-872-9775 • www.omediate.org SPRING 2011

President's Ponderings

Amy Cleary, President

Dear Members,

Big changes are happening around the globe, in our nation, and in our state. Leaders are jockeying for position, people are fighting for rights, and everyone is competing for scarce resources. Even the weather is changing. How do we keep up with the news, let alone the current effects and future implications of it all? How do we as change agents deal with all of this change? We do it by grounding ourselves in our values, supporting each other in our work, and continuing to promote and guide our processes. OMA enables us to bring individuals together into teams to further the work of conflict resolution and change management.

This is a special year for OMA. We are celebrating our 25th year as an organization, and will hold a Gala "birthday party" on Saturday, June 18th. The day before the Gala, on June 17th, our Spring Training will feature Lydia Byhardt Bollinger and Erin Ruff as they present an intriguing exploration of neuroscience and conflict resolution. Our Annual Fall Conference is scheduled for November 4th and 5th at the Ambridge Event Center. All of these events are being planned and will be brought to life by dedicated

OMA member volunteers and staff. They have really hit the ground running in 2011!

Our organization has experienced leadership changes this year. Dedicated members Joan Howard, Lauren MacNeill, Phil Moses, Ruth Rondema, and Mike Schnee have completed their invaluable service on the OMA Board. In their places, we welcome Cathy Bennett, Brian Egan, Berry Kruijning, and Sukh Singh to provide fresh perspectives and new areas of expertise. Continuing Board members include Paul Allen, David Bertram, Lisa Amato, Jim Brooks, Forrest Collins, Kevin Grant, Dena Marshall, Liza McQuade, and Cynthia Moore who provide stability and continuity to our work from one year to the next. Our Board retreat has been rescheduled for the end of April – hopefully after any threat of a snow storm at the coast! The Board is currently reviewing our Strategic Plan and developing goals to guide the Board and OMA committee work in 2011. You will be hearing more about this after our April retreat.

OMA is a touchstone for all of us who deal with uncertainty and fear in our clients as they navigate change, providing a haven to discuss challenges, share stories, and explore our own experiences and practices. It is a membership organization that depends on you to find a unique way to participate and contribute. In twenty-five years, OMA has attracted bright, productive, caring people with a passion for their work and respect for others who share that passion. What will the next twenty-five years look like for OMA? Your involvement will define the future. Help us celebrate the accomplishments and potential of the Oregon Mediation Association in 2011, and shape our future in the next twenty-five years to come.

INSIDE This Issue:

- *Cyprus Friendship Program* p 2
- *2010 Conference Recap and Membership Services Committee Update* p 3
- *OMA Spring Gala* p 4
- *OMA Spring Training - Save the Date* p 5
- *U of O's Competition Not Conflict* p 6
- *Pondering Who We Are* p 8
- *OMA Web Listings – March Madness Sale* p 9
- *What's Going on In State Government?* p 10
- *Board Contact List* p 11
- *New Members* p 12



Cyprus Friendship Program: Transforming Enemies into Friends

Charon Calder

Like transformative mediation, the Cyprus Friendship Program (CFP) aims to transform the quality of interaction between Greek and Turkish teenagers from the ethnically divided island of Cyprus in the Eastern Mediterranean. Through conflict resolution workshops, trust and team building activities and a four-week home stay with American host families, the CFP facilitates the recognition and acknowledgement of each community's experience and pain that resulted from the inter-communal violence that claimed thousands of lives and internally displaced over 200,000 people in the 1960's-1970's. As friendship develops between the teens, they become increasingly empowered to transcend the current state of conflict. They become living examples of peaceful cooperation and coexistence.

In two years of operation, the CFP has gained international recognition including sponsorship in 2010 by the Elders. The Elders also selected two pairs of CFP teens to participate in a documentary film. On February 8, 2011, Elders Chair Archbishop Desmond Tutu and fellow Elder Dr. Gro Brundtland hosted the first screening of "Cyprus: Digging the past in search of the future" in Cyprus. Leaders of both communities, journalists and 200 invitees attended the event. Due to the success of the program and the publicity garnered by the film, hundreds of students have applied to participate in the 2011 Cyprus Friendship Program. The program offers Portland area residents an unparalleled opportunity to help transform a culture of conflict into a culture of peace.

The Cyprus Friendship Program is modeled after a program that fostered friendships between more than 2,000 Protestant and Catholic youth from Northern Ireland. The CFP is co-



ordinated entirely by volunteers with support from HasNa, a Washington DC based nonprofit organization dedicated to promoting cross-cultural understanding and economic empowerment in culturally divided areas of the world. Two Cypriot academics and bi-communal peace advocates at Portland State University link the CFP to Portland: Harry Anastasiou, Professor of International Studies and Conflict Resolution; and Birol Yesilada, Professor of Political Science and International Studies and Director of the Center for Turkish Studies. Graduate students in the Conflict Resolution Masters Program at PSU (including the author) are coordinating the CFP in the Portland Metropolitan Area.

Youths between the ages of 15 to 17 are selected to participate in the CFP on the basis of leadership potential, feasibility of participation and commitment to bi-communal peace efforts. Qualified applicants are paired with a partner from the other community. The CFP requires that teens intro-

duce their families to each other. The CFP's strength comes from the friendships that develop between the pairs, the group of pairs and the extended families of everyone involved. The group of paired teenagers participates in conflict resolution workshops and trust building activities in Cyprus before traveling to the U.S. to spend four weeks with an American host family. Host families allow pairs of teens to become part of their families and in so doing, facilitate the transformation of enemies into friends. Upon their return to Cyprus, the teens lead a one year alumni program in which they do presentations about their experience to schools, radio and television stations and youth clubs.

Because young people in Cyprus have grown up in ethnically divided communities, the CFP friendships are the only bi-communal friendships most teens have witnessed. The CFP teens present a powerfully compelling vision of what is possible in Cyprus and the world.

Cont. on page 9

2010 Conference a Success and Keynote Announced for 2011

Jim Brooks - Conference Committee Convener

Our Annual Fall conference is OMA's largest fundraising, educational and networking event. By all of those measures, last year's conference was a great success. As is the case every year, last year's conference was truly an OMA community collaboration.

We met our conference goals for fundraising. We couldn't have done that without your enthusiastic participation as conference attendees and presenters and your financial contributions to the silent auction and raffle basket fundraisers.

We had a wonderful variety of workshops this past year, kicked off by a "no holds barred" keynote speech from Carrie Menkel-Meadow. We very much appreciated the significant workshop contributions from the Standards and Practices Committee and the Family Mediation Interest Group. We value their commitment to providing educational opportunities for our members. To all the OMA members who presented workshops, we thank you so much for your continued willingness to share your experiences and expertise. An expanded outreach effort attracted

participants from 10 states and attendance from a broad range of professions. We also presented the Awards of Excellence at the Conference and we will continue that tradition in 2011.

The conference wouldn't have happened without your hard work and financial support.

I want to thank our hardworking Conference Committee members, OMA Executive Director Judy Brodkey; Project Assistant Amber Jeanette; and our conference sponsors, DS Consulting, Wyse-Kadish, Clackamas County Family Court & Community Dispute Resolution Services, and Amy Silverberg. The conference wouldn't have happened without your hard work and financial support.

I am pleased to announce that our keynote speaker for our 25th Annual Fall Conference on November 4-5, 2011 will be Ray Shonholtz. Ray founded Community Boards in San Francisco in 1976 and Partners for Democratic Change in 1989. Partners for Democrat-

ic Change is a Non Governmental Organization that provides training and design support to startup mediation centers throughout the world. The organization focuses both on community issues and human rights issues and is active in Central Europe, the Middle East and North Africa. You can find out more about Ray and partners for Democratic Change by visiting <http://www.partnersglobal.org/who/history>. We look forward to bringing you more information about the conference during the coming months.



Membership Services Committee Update

The Membership Services committee was pleased to convene another listening call on January 26th. We were joined by listeners from Oregon City, Gold Beach, Salem, Medford, Beaverton, Portland - and Jamaica Queens, New York. Our special guests for the topic of "Mediation and the Community" were Jim Brooks and Mary Lind of the Beaverton Community Dispute Resolution Center, along with Leiat Dimant from the Community Mediation Center in Jamaica Queens.

It was great to hear about the local efforts of the Beaverton program, which include reaching out to underserved demographics and using education and training as a

way to market available services to the community. Leiat shared some of the ways that the Queens, NY program has reached out to the community, including sending mediation program business cards out with local police officers for them to hand out to citizens as they make their calls. Thanks to all who participated and helped make the Listening Call an enriching and educational experience.

Our committee is planning future Listening Calls and continuing mediation education events - details will be shared through the OMA Flashes. Stay tuned!

Planning OMA's 25th Anniversary Gala

Amy Cleary, OMA President

We hope you have heard by now that OMA is having a birthday. This is our 25th year as a non-profit membership organization. We are hoping you will help us make this a great celebration!

OMA has hired event planner Carolyn Lee who has developed a stellar reputation by organizing the annual Public Employees Diversity Conference in Multnomah County. Carolyn is assisting the planning group as we integrate ideas and visions which will culminate in a rich and inspiring experience at the Tiffany Center in Portland on Saturday evening, June 18th, the day after OMA's Spring Training event.

Our Gala Steering Committee, consisting of a solid group of OMA members who are making themselves available for the creative visioning process,

Other fun areas that still need help include fundraising (with a possible auction and wall of wine), sponsorships, publicity, and program design.

are guiding the planning process. OMA members are signing up for other really fun tasks like the Ambiance Committee (decorations), Negotiating Committee (ensuring we have great facilities and food), and the Sound Experience Committee (planning the entertainment and other Gala activities). Other fun areas that still need help include fundraising (with a possible auction and wall of wine), sponsorships, publicity, and program design.

One of the special features of the Gala will be an award presented to a non-OMA member in Oregon who has exhibited shared values associated with the work of mediation, conflict resolution and/or collaboration.

The awards committee in charge of identifying the criteria and the nominees for this award is being chaired by Larry Coady and includes Cynthia Moore, Donna Silverberg, Josh Kadish, Laurel Singer, Mike Schnee, and Sam Imperati.

We still need people to step up and join in planning this event. Bring your best creative and organizational skills and join us.

If you have questions, you can call me at (503) 351-3970 or email me at acleary57@comcast.net. I will make sure you are able to join a committee that most needs your special skills, and you will have fun! Help us engage Oregon in wishing OMA a happy 25th!

OMA Newsletter

P.O. Box 40041
Portland, OR 97240
Editor: Robin Gumpert

Published quarterly by the
Oregon Mediation Association
Send newsletter articles to the
above address or email

Robin Gumpert at
rgumpert@cnnw.net

**Next Article Submission Deadline:
September 9, 2011**

OMA CALENDAR OF EVENTS



- Board Meetings
- OMA Spring Training
- OMA Gala
- Annual Conference
- Mediation Training

If you will be adding events on a regular basis, contact the OMA office at oma@omediate.org to request a user ID and login password.

Visit the calendar at:
<http://www.omediate.org/pg1073.cfm>

Save the Date!

Building Bridges, Managing Conflict: What We Can Learn from Neuroscience

A one-day training sponsored by the
Oregon Mediation Association

Friday, June 17th, 2011

8:00 a.m. Networking & Check-in

8:30 a.m. – 4:00 p.m. – Training

Westminster Presbyterian Church

1624 NE Hancock, Portland

This cutting-edge workshop draws on expertise from the fields of neurobiology, mediation, law, communication and social work to help you look at conflict and conflict management through the lens of neuroscience. The human brain is continuously in action, sending both conscious and subconscious physical, chemical and emotional cues for behavior. It is also remarkably flexible with an amazing ability to grow, learn new patterns, and shift from fear and anger to creativity and resolution.

What happens in the brain when a person experiences conflict? What happens in your brain when you try to help others solve conflicts? What can neuroscience teach us about how to facilitate conflict resolution? What lessons does the brain have for preventing future conflicts?

Explore these questions and learn how to integrate practical tools into your daily work, increasing your ability to help others shift from “stuck” to engaged.

Who Should Attend

Mediators, attorneys, therapists, counselors, managers, social workers, arbitrators, human resource staff, and other professionals who help people manage conflicts.

Oregon State Bar CLEs and NASW CEUs are pending.

Workshop Objectives

- Identify major areas of the brain and how they function and influence conflict.
- Understand how subconscious or involuntary physical, chemical and psychological responses impact us and how we respond to conflict.
- Recognize the brains’ distress signals in ourselves and in others.
- Identify how the brain communicates & learns, and how it is affected by stress, fear and conflict.
- Explore the impact of our brains’ processes on acting ethically during conflict and mediation.
- Use knowledge of neuroscience to craft new solutions and methods of solving conflicts.

Presenters: Lydia Byhardt Bollinger, MSW, LCSW & Erin Ruff, J.D.

Lydia Byhardt Bollinger is a Licensed Clinical Social Worker with certificates in both Marriage & Family Therapy and Trauma Counseling, and has extensive training in child development, grief and loss, and interpersonal neurobiology. She has trained many groups including parents, teachers, public employees, and supervisors to incorporate neuroscience into their professional and personal lives. Erin Ruff is a conflict resolution specialist, mediator, trainer, and public policy advocate. She worked with the Oregon courts for 12 years, serving as the Oregon Judicial Department’s primary conflict resolution expert. Erin previously served as Co-chair of OMA’s Standards & Practices Committee and was the inaugural recipient of OMA’s Bryan S. Johnston Award of Excellence.

Registration Opens in April Visit www.omediate.org in early April for information about fees and to register for this training.

The energy and excitement of this training doesn’t need to end Friday afternoon! Join us the following evening, Saturday, June 18th for OMA’s 25th Anniversary Gala celebration! Watch your Flashes and mail for more details.

**Unresolved conflict
is painful.**

*Clarity provides gentle,
efficient, and effective mediation
of divorces,
business-customer disputes,
and other sensitive disagreements.*

Brian B. Egan MS CPF

(541) 740-0540

www.MediationClarity.com

Clarity ^{LLC}
Catalyzing Accord

Sports Conflict Program Makes Big Strides



Reducing destructive conflict in sport and promoting the positive values of competition

Robin Gumpert

Competition Not Conflict (CNC), a University of Oregon program housed at the School of Law's Appropriate Dispute Resolution Center, promotes positive competition by empowering athletes, coaches, and community members to understand, prevent, and resolve conflict. Director Joshua Gordon has been leading the program since 2009 and says his emphasis continues to be on prevention while developing appropriate resolution tools. "Competition is important and I see conflict skills as core competencies for athletes, coaches, supporters, and administrators. The skills are learned like any other skill in sports - with clear instruction and lots of practice while working toward a demonstrable goal." Joshua continues to advance the program's analytical dashboards for understanding sports conflict and costs associated with winning, opportunity, and dollars.

Current major initiatives of CNC include: 1) Using the Sports Ombuds model, a pilot Tournament Ombuds event is being developed. 2) Sports Mediators are beginning to mediate conflict on campus and in the community. 3) Conflict Observation Tools are being refined to include additional sports (currently, basketball and football) and 4) I-phone and android apps are being developed.

"Conflict skills are core competencies for athletes, coaches, supporters and administrators."

Three white papers, *Understanding Conflict*, *Preventing Sports Conflict* and *Resolving Sports Conflict*, which describe the principles underlying CNC, can be found at: <http://www.competitionnotconflict.com/whitepapers/>. You can also stay linked to CNC and sports conflict related articles and issues on Facebook under the name Competition Not Conflict. The following is an excerpt from *Understanding Conflict*:

'Sport has been an important element of societies worldwide for centuries. Athletics impart valuable skills and meaningful experiences for everyone involved – on the field and in the stands. Sport teaches children and adults alike to cast aside differences to achieve a common goal. It gives us something to celebrate during troubled times, and it establishes real camaraderie in a world that has grown increasingly dependent upon technologically-facilitated interaction.

Sport teaches us the value of hard work and goal-setting. It teaches us how to remain focused under pressure and to respond appropriately in challenging circumstances. It teaches us how to take great triumphs and devastating defeats in stride, to do our best and measure ourselves not against others but against our own potential.

Despite the many benefits of sport to society, the current climate of competitive sport is also riddled with costs. Destructive conflict has grown so commonplace that many athletes and supporters are willing to accept it as part of the game. We confuse competition with conflict, and many games are reduced from a societal benefit to an ego-driven fight to avoid defeat at all costs. The purpose of this white paper, the first in a three-part series, is to outline the many types of conflict that emerge in sports, explore potential reasons that destructive conflict occurs, and illustrate the costs that destructive conflict imposes upon administrators, coaches, athletes and supporters. The subsequent white papers (*Preventing Sports Conflict* and *Resolving Sports Conflict*) build upon this foundation and recommend specific approaches to preventing and resolving conflict in sports.

The late NCAA President Myles Brand elevated discussion of sports conflict to a new level. He was not willing to accept the common notion that destructive conflict is an inevitable component of intercollegiate athletics. He understood that education and commercial sports could comfortably co-exist, even strengthen one another. Skeptics initially believed Brand was overly ambitious to challenge such a long-standing, pervasive issue to examine sports conflict at the most fundamental levels. Brand, however, saw the fundamentals as integral to the success of student-athletes and to sports as an industry:

"It's not all about winning. It's also about the way the games are conducted and [how] the athletic program undertakes its activities. ...In college, winning is important but it's more than that.

It's how you participate. ...How you conduct yourself and what values you're representing. ...

Learning attitudes and values and developing life plans are an important aspect of growing while in college.

Cont. on page 7

Cont. from page 6

There are many ways to obtain that growth and development. I think none does it better than athletics.”

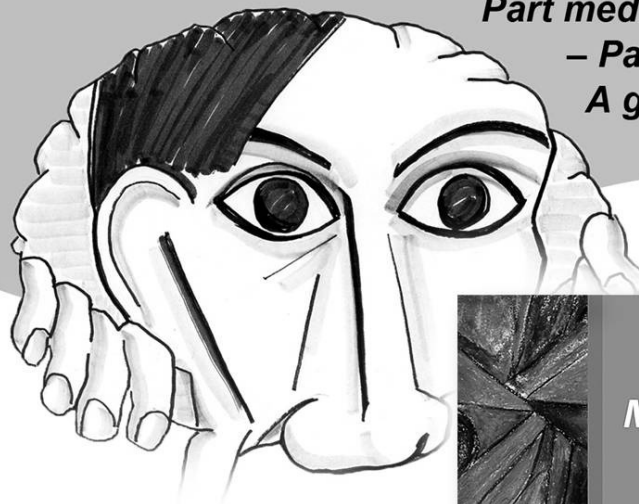
The cost to each stakeholder group may include (but is not limited to):

- **Administrators:** Loss of revenue streams, loss of good will, brand damage, time, stress, liability, reputational damage, job termination.
- **Coaches:** Team losses, financial losses, job termination, damage to future career opportunities, reputational damage.
- **Athletes:** Sub-optimal on-field performance, suspension, premature end to athletic career, loss of scholarship, defamiation, damage to future professional opportunities, damage to personal life, loss of product endorsements, criminal sentence.
- **Supporters:** Loss of good will, dignity and spirit in connection with “their” team’s performance or personal behavior; reputational damage.

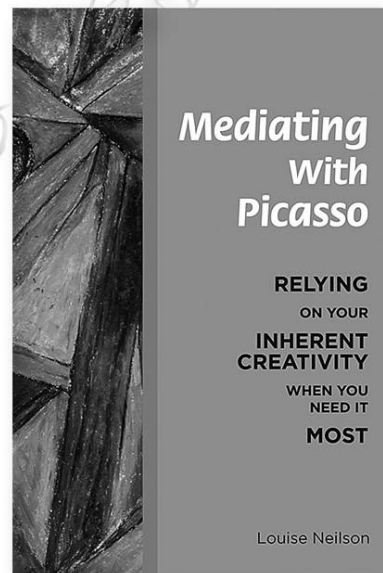
Destructive conflict in sports is a costly, systemic problem. Negative conflict results in sub-optimization and it inhibits the quality of the competition. By outlining the many contexts in which conflict arises and the reasons that it has become a prominent issue in sports, we can begin to understand the many interwoven pieces that contribute to the larger problem. There are many examples and types of conflict in sports. The one element they share is a common cost. Negative conflict is not inherent to sport. It can be prevented and resolved. The costs can be reduced or avoided altogether. Possible solutions are affordable and their benefits far outweigh the existing costs.’

Mediating With Picasso

**Part mediation text
– Part memoir
A great read!**



Author
LOUISE NEILSON
shows that
every mediator
INCLUDING YOU
is **MORE**
CREATIVE
than they think



\$25.00

A COMPANION WORKBOOK
IS ALSO AVILABLE AT \$15.00

“A brilliant contribution to advancing mediation as a whole brain creative process.”

GUADALUPE GUAJARDO, Ph.D.

www.mediatingwithpicasso.com

ADVERTISE in the OMA Newsletter!

Full page = \$175

Half page = \$100

Quarter page = \$65

1/12th page or business card = \$40

Contact OMA for more details! (503) 872-9775

Pondering Who We Are

Jim Brooks – OMA Vice President

In preparing for our annual board retreat Amy Cleary and I had lunch with Donna Silverberg to learn more about the history of our organization. During the course of our conversation we framed the question, “Is there a difference in the way OMA viewed its mission in the early days of the organization?” Donna replied that in the early days of OMA, leaders of the organization were especially curious about the mediation process and the possibilities of its application. This statement took me back to 2003 when I had just become the Program Coordinator for the Beaverton Dispute Resolution Center and I was thinking about what we were actually doing to meet the needs of the people in our community.

In 2004 Bernie Mayer wrote his book, “Beyond Neutrality - Confronting the Crisis in Conflict Resolution.” He asked the question, “Why aren’t more individuals and organizations turning to conflict resolution when they have a problem?” Mayer concluded that the reason is that our services are not being more fully utilized relates to our dependence on our role as neutrals and our definition of ourselves as conflict resolvers. He recommended that we instead see and promote ourselves as conflict specialists and define ourselves by our knowledge of conflict and the variety of ways in which conflict can be approached.

Of course, I didn’t read the book until 2006, but as I was reading it I realized that this perspective had shaped the way I had begun to define our program at our dispute resolution center. The reality was that people contacted us for more than just mediation. They called us for support, for someone to listen to them, for advice, for advocacy, for coaching, and to

explore more productive ways of managing their conflicts. Our dispute resolution center was, in many instances, the phone call of last resort for people who haven’t been able to get help anywhere else. As a result, our role had expanded to that of conflict coach, advisor, organizer, strategist, facilitator, and educator.

As conflict coaches, we helped parties with conflict skill development to learn more constructive ways of thinking about and approaching conflict.

As advisors, we were asked to advise organizations on how to incorporate more constructive and effective conflict resolution procedures into their rules and regulations.

As organizers, we met with residents of mobile home parks, home-

As we ponder who we are as OMA for the next 25 years I hope that we will return to our roots of being curious about our process ...

owners associations and other community organizations to facilitate discussions about the challenges and issues they face and help give them a voice to speak about their concerns.

As strategists, we helped parties develop strategies for how to approach their conflicts. This might include helping parties analyze the dynamics of their conflict, identifying the pros and cons of alternative approaches, and helping them pursue a chosen strategic approach.

As facilitators, we helped communities by offering opportunities for constructive group dialogue among neighbors and engaged groups in community-building and

problem solving processes. As educators, we helped citizens discover new ways to think about and manage conflict.

Additionally, our center provided services to citizens by serving as intermediaries between citizens and government in helping them to understand and navigate government processes, enhance communications, solve problems, obtain information, and resolve complaints. Our community-building mission and expertise as conflict specialists also equipped us to address the substantive issues that accompany the richness of diverse populations, including experiences of discord, separation, exclusion and distrust.

Our center is committed to adapting our services to the current needs of the community. As a recent example, we developed a pilot mediation program with Beaverton’s Second Home for Youth, a collaboration of the Beaverton School District and Shared Housing of Ecumenical Ministries of Oregon. The program helps homeless high school students share housing with willing home owners. We help participants negotiate home share and house rules agreements. It is yet another example of where our process expertise can help to solve difficult problems facing our community.

As we ponder who we are as OMA for the next 25 years I hope that we will return to our roots of being curious about our process and how we can use our expertise as conflict specialists to build capacity for our members and build community in our neighborhoods, cities and state.



Cyprus continued from page 2

During the U.S. residential, all the teens in a region participate together in community service projects and other activities. In this way, the teens build a strong bond of trust and friendship with their partner and with all the other pairs in their area.

The program is structured to encourage the families to communicate via Skype calls with the teens while they are in America. The shared experience between the families creates a strong bond of friendship that multiplies the effect of the program. The teens



share a room for the summer and become friends for life. More importantly, their friendship is the nexus for an expanding web of trusting relationships between the two communities and between Cypriots and Americans.

The CFP needs a host family and approximately \$4,000 per pair of students (for airfare, insurance) to operate. For more information or to make a tax deductible donation please visit: www.hasna.org/CFP.html or you can contact Portland Area Coordinator Cheron Calder at: cheronc@cyprusfriendship.org.

Basic^{Plus} Mediation Skills

An Immersion Course in Transforming Conflict

- *Need to be more skillful and confident in handling conflict?*
- *Want to learn a state of the art mediation model to help people resolve their own conflicts?*

Join us for a five day training in a challenging and supportive learning environment

May 18–20 & 23–24, 2011

W, Th, F, M, T, 8:30 a.m.–5:00 p.m.

Portland, Oregon



Trainers: Mary Forst, JD and Laurel Singer, MS, LPC

Tuition: \$1145 (or \$1095 before April 18)

CLE/CEU and HR Certification Institute credits available

For more information, or to register:

www.ConfluenceCenter.com

503-243-2290 or mcforst@igc.org



Confluence Center for Mediation & Training

OMA Membership Information

To learn more about the benefits of OMA membership, to join OMA, or to renew your membership, please visit <http://omediate.org/pg89.cfm>.

If you have any questions about your membership status or renewal date, please contact oma@omediate.org.

What's Going On In State Government?

Mike Niemeyer

Significant structural changes, a lot of legislation, new mediator procurement mechanisms, and new collaboration technologies.

There are significant political and economic factors that are having unprecedented impacts on Oregon. For state government this includes huge budget cuts and major structural changes to state government.

As one example, Oregonians voted to have their legislature meet annually rather than biennially. This will likely impact public policy mediators and stakeholders who previously used the off year to work out collaborative solutions. Having the legislature more accessible means parties involved in public policy disputes will be calculating their BATNA differently.

There are other indicators of the scope of changes being considered. The current session has seen the introduction of bills to restructure Oregon universities, consolidate natural resource agencies and privatize some agencies, including the State Parks. Of the 1,600 or so bills in this legislative session some directly address alternative dispute resolution. Here are just a few examples of what you will find with a keyword search at <http://www.leg.state.or.us:8765/>:

- SB198 - Requires mandatory mediation between trustee and grantor before sale to foreclose residential trust deed.
- SB225 - Permits legislative committee considering proposal to modify scope of practice of licensed health care profession to request that Oregon Health Authority convene scope of practice review panel – provides for arbitration.

- SB790 - Provides for mediation of agricultural seed production disputes.
- SB334 - Makes changes to parental custody mediation.
- HB 2634 - Creates a Citizens' Initiative Review Commission to oversee review of state initiative measures. Includes the requirement that a moderator must have experience in mediation.
- HB2172 - Specifies ADR provisions for landlord-tenant dispute resolution related to floating homes.

As more people connect through social media such as Facebook or Twitter the lines between work and leisure, public and private, become blurred.

Regarding mediator procurement, state agencies may hire mediators using a number of different procurement methods based on the dollar amount of the contract. Last year, the state decided to move away from the web-based roster of qualified mediators that has existed since 1997 and to instead enter into price agreements with a smaller group of highly qualified mediators and facilitator

The price agreement option has been available for several years and has proven popular with agencies and stakeholders. A copy of the proposed qualifications can be found at <http://www.doj.state.or.us/adr/roster.shtml>.

It is expected that these price agreements will be awarded to

no more than 15 of the most qualified contractors in each of five categories: Mediation General Practitioner; Group Facilitation General Practitioner; Litigation Settlement Mediator; Collaborative Public Policy Facilitator; and Public Involvement General Practitioner. These mediator and facilitator price agreements will, for the first time, be available to local governments through the Oregon Cooperative Buy program. The Request for Proposals should be posted in the next few months on the state's procurement website, ORPIN (<http://orpin.oregon.gov/open.dll/welcome>) You can register on ORPIN at no charge and browse state contracts such as: Department of Education Charter School Mediation Services; Department of Education Special Education Complaint Resolution Services; DCBS Regulatory Streamlining Facilitator List; DHS Vocational Rehab Hearing Officers (includes mediation); Dept of Agriculture Mediation Services; and DHS Legal Assistance Mediation.

Looking for a challenging volunteer opportunity? The Oregon Department of Corrections Serious and Violent Crime Dialog is looking for a few highly qualified volunteers. The program will be conducting a week-long facilitator training July 18-22nd in Salem. For an application form visit:

[http://www.oregon.gov/DOCTRANS/religious_services/victims_services/victim_issues.shtml#Facilitated Dialogue_Program](http://www.oregon.gov/DOCTRANS/religious_services/victims_services/victim_issues.shtml#Facilitated_Dialogue_Program)

Finally, as agencies try and 'do more with less' they are turning to technology to find ways to collaborate more efficiently. Agencies are using web-meeting technologies such as Go-to-Meeting or the state-contracted "Ilink" service. In some cases these

cont. on page 11

What's Going On *cont. from page 10*

web meetings are being conducted with the assistance of a professional facilitator. Agencies are also turning to social media to engage the public in the business of state government. Oregon now has a "Govspace" that allows for inter-governmental collaboration http://www.oregon.gov/DAS/EISPD/EGOV/Govspace/Govspace_index.shtml and agencies are using blogs, Facebook and twitter to engage the public. As more people connect through social media such as Facebook or Twitter the lines between work and leisure, public and private, become blurred.

While social media and blogs offer new forums for speech the rules for regulating discourse, and for encouraging high quality discourse, are still emerging. There are also significant legal issues related to the government's use of social media, regulation of speech and public records and public meetings laws.



Join OMA's Searchable Online Mediator Directory! March Madness Special!

Directory listings (\$120) are renewed each year on January 1st. Payments made at other times of the year are prorated at \$10/month for each remaining month in the calendar year.

Join for the first time in March and pay only \$80 though December 31st! Join today!

OMA offers an online searchable directory of Oregon and Northwest Washington mediators and mediation programs. The directory allows the public to search for a mediator by name, location, practice area, languages spoken, and additional professional services.

Every week, the OMA office receives calls from people looking for a mediator or someone with related conflict resolution skills. We refer these callers to OMA's online Mediator Directory so they can choose a mediator who meets their particular needs.

If you want to build your business, become more visible, and tell others about your valuable services, sign up today to join OMA's online professional directory!

Call 503-872-9775 or email: oma@omediate.org

Welcome New Members!

Alissa Erickson-Herrle	Kevin Grant
Amy Bilyeu	Laurel Miller
Anna Shamble	Lynn Powe
Art Vioria	Michelle Freed
Bryan Kujawa	Michelle Jackson
Frances Richey	Rebecca Hurchinson
Harmony Paulson	Tanya Torres
Helen Brown	Tim Freed
Hilary Brown	Susan Hammitt
Jeffery Foote	
Judge Richard Baldwin	
Kate Swindell	

A Special Thank You to our newest Lifetime Member, Brian Egan!





**PO Box 40041
Portland, OR 97240**

**NONPROFIT ORG.
U.S. POSTAGE
PAID
PORTLAND, OR
PERMIT #2642**

OMA Board and Staff Members		
Amy Cleary President	(503) 655-8700	amyCle@co.clackamas.or.us
Jim Brooks Vice President	(503) 816-3279	jbrooks@beavertonoregon.gov
Kevin Grant Secretary	(541) 760-6259	KevinAGrant@gmail.com
Cynthia Moore Treasurer	(541) 515-2319	cmenden@gmail.com
Board Members		
Paul Allen	(503) 302-820	Allent2000@earthlink.net
Lisa Amato	(503) 789-3262	laa@wysekadish.com
Cathy Bennett	(503) 313-8181	cathybennet@gmail.com
David Bertram	(971) 237-9055	David.L.Bertram@ojd.state.or.us
Brian B. Egan	(541) 740-0540	Brian@MediationClarity.com
Forrest Collins	(503) 522-8935	forrest@mediatingattorney.com
Berry Kruijning	(503) 880-6640	berry@crowning.net
Dena Marshall	(503) 740-7123	dena@marshallmediation.net
Liza McQuade	(503) 626-6066	lizamcq@gmail.com
Sukhsimranjit (Sukh) Singh	(503) 910-8767	sukhsimranjit@gmail.com
OMA Staff		
Judy Brodkey Executive Director	(503) 872-9775	director@omEDIATE.org
Amber Jeanette Project Assistant	(503) 872-9775	oma@omEDIATE.org